



## Shipping Policies

### Order Processing:

**NORMAL ORDER PROCESSING CAN TAKE BETWEEN 1-2 BUSINESS DAYS (MONDAY – FRIDAY).**

NEVADA & UTAH: Normal order processing and shipping takes 1- 2 days (Monday – Friday). Orders received Saturday or Sunday will be processed and shipped the following Monday.

Business days do not include weekends and there is no weekend delivery for any shipping method except Same Day.

Canceling orders, combining orders, or changing your shipping address, or preference might affect your order's shipping.

Orders are shipped FEDEX ground.

### Shipping Delivery

The following shipping methods are available with FedEx:

Orders Received by 2:00p (pacific time) will be shipped same day. Orders received after 2:00p pacific time will be shipped the next day.

All orders must have a valid street address (no PO Boxes).

**NEVADA:** Standard Ground, Next Day (1 business day)

**UTAH:** Standard Ground (2 business days)

Business days do not include weekends. No weekend delivery for any shipping method except Same Day.

Please note that orders could arrive in multiple packages.

Damages to any parcel shipped or orders shipped incorrectly received should be reported our CKSS Customer Services immediately to be adjusted. Customer Service: 702 940 9628

### Shipping Rates:

SALON RATE: NEVADA /UTAH: \$12.50 rate for orders being shipped to a salon

HOME RATE: UTAH ONLY: RESIDENTIAL SALONS: \$13.50

- Rates are subject to change without notice.